

STOCKLAND MERNDA RETIREMENT VILLAGE CASE STUDY

MERNDA RETIREMENT VILLAGE
89 GALLOWAY DRIVE
MERNDA



Early in 2017 Yellowstone Landscaping commence the grounds maintenance contract at Mernda Retirement Village. The residents and management team were looking for a team of professional and dedicated gardeners that provided a caring and responsive service.



OUR BIGGEST CHALLENGE
WAS TO PEEL BACK THE
PREVIOUS EXISTING
EXPECTATION OF THEIR PRIOR
MAINTENANCE GARDENERS
AND START FRESH

There was a lot of hard pruning and removal of unmanaged gardens around the premises.

We delivered a management plan that provided over a hundred homes with the delivery of our services on specific days for the residents.

During this time Yellowstone has built strong relationships with Mernda's residents and its management team, ensuring their trust and approval has been gained.

Today Mernda Retirement Village has over 200 homes, communal open spaces, a club house and 1km of nature strips.

The key to our success at Mernda is having a strong rapport with their staff, which provides excellent communication and therefore a clear understanding on the needs of their residents.

Providing close management, precise systems and a solid work structure prevents the big blow outs. We are aware there are always new problems to face which can in turn bring new challenges but we are dedicated to exceeding our client's expectations on service.

